

The BoG Library & Information Provision in the Changing Times

AGENTS OF CHANGE

Several changes are taking place in the field of Information Services. Some of these changes include accelerated growth of new knowledge, new technology, and shifts in the provision of library and information services.

Current trends in the Information Profession has brought about not just materials for research and work but also diverse means of acquisition, processing and dissemination of relevant information resources to meet the needs of Organisation's operational activities.

There is the need to respond to the time-critical information needs of Management and Staff. This increases the scope of traditional library services and requires today's special librarians to perform a variety of tasks like:

- analysis, interpretation, packaging and dissemination of information;
- design, development and delivery of new services and information products;
- database and index construction; and
- selection, configuration and evaluation of individual systems.

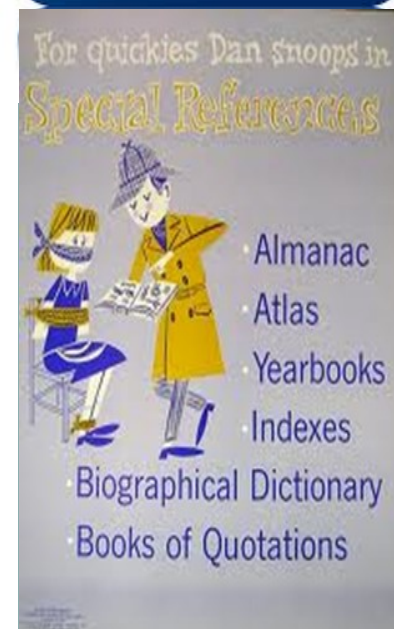
All of these tasks serve to meet the ultimate needs of the user. Given the rapid changes in technology, our users look to us to provide them with just the resources that will support their daily schedules.

The Bank of Ghana Library in this new year is geared towards upgrading its services in line with all acceptable practices ongoing globally in terms of acquiring and providing our valued users with just the information and resources needed to enhance their various operations.

HOW WE ARE GETTING THERE

The BoG Library is poised to meet the strategic information needs of Management and Staff in this new year and resources have been approved and acquired to address these initiatives. The long awaited e-resources is almost at our doorstep. I.T Department is keenly supporting this course which will enhance access to information simultaneously across the Bank and the Regional Offices.

As information provision is evolving, staff are ensuring that proficiency in ICT is enhanced in order to keep up with the use of the increasing Online Information Sources that can support the various operations of the Bank.



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SPECIAL POINTS OF INTEREST

- BoG Library as agents of change in Information provision
- How we are getting there
- Dress it up & You'll shine
- Congratulations to our Boss
- 30 Minutes team building Exercise



WALKING THE TALK: BRANDING

With the invention of the internet or the World Wide Web which can help communities to access information and knowledge, people will intend to ask 'why' libraries are more important than the 'how'.

Libraries exist to help preserve the human record and promote equality of opportunity by connecting people with information and ideas. (Ikoja-Odongo 2004).

We are poised to the following Service Delivery:

- A collection that is tailored to suit the needs of the Management and Staff.
- Collections and services that consider current needs more than possible future needs.
- The speed and accuracy of reference services.
- Proactive delivery of relevant information to users
- Customized user services (personal profiles, alerting services, selective dissemination of information)
- Efficient background services
- Cost-efficiency of services

ACCESS TO A WEALTH OF INFORMATION ? LOOK NO FURTHER....

**THE LIBRARY ON YOUR DESK-
TOP & AT YOUR DOOR STEP**



BoG Library

Advanced Search Tree Search Recent Acquisitions Reports Renew

Value to Search: Contains

Search in: ☒ Title ☐ Note ☐ Location

☐ Author ☐ Subnote ☐ Series

☐ Subject ☐ Textstore ☐ Barcode

☐ Call Number ☐ Alt. Call Number ☐ ISBN

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THE BOG LIBRARY IN THE DIGITAL AGE

Building hybrid library collection such as print collection and electronic format in this modern times is the best way to go. In situations where staff and management are very busy with their office work and cannot walk from near and far to BoG Library to access literary documents to meet their information requirements, it is very imperative that the library develop its collections– both physical books and in electronic format to enable staff and management access information in their areas of specialization with ease.

With regards to this, the BoG Library is subscribing to electronic collections such as e-books and e-journals to enhance accessibility and visibility.

The BoG Library will subscribe to the Baobab eBook platform which would be of enormous value and benefit to Management and staff in Accra and the Regional Offices.

Because of staff demands for e-journals and online databases to enable them research for articles of multidimensional subject areas, the BoG Library has received approval to join the Consortium of Academic and Research Libraries in Ghana (CARLIGH) and other online journals like the Central Banking Online, Financial Times Online to facilitate ease of access to information.



YOUR LIBRARY, OUR LIBRARY...

Walk into the BoG Library first thing in the morning and you will see the early birds (users) updating themselves with what's on in the news before they start the day.

There are those who also believe in starting the day with a fresh cup of coffee or cappuccino to energize them to make the most of the day. The Coffee Vending Machine at the Foyer serves various kinds of beverages all you need is to make a choice and you will be smiling.

Your Library, and our Library is just the place where you can

come and have a quiet study, read the dailies, watch trending news on our flat screen or just step in for networking with colleagues from other Departments to acquaint yourself with what other Departments are doing. Better still you can just catch up with what is on in the Library.



A user having first hand information from the Dailies

PACKAGING INFORMATION: DRESS IT UP & YOU'LL SHINE

Well-packaged is half sold," claims a consumer-goods industry slogan. Customers are enticed to buy a product by its attractive display, information about its features, and messages about the image of the product and of the kind of person who uses it.

The information products produced by libraries, information centers, and independent information specialists are comparable in many ways to consumer packaged goods. The product we deliver—research on demand—is unique to each client; custom-prepared and packaged for each consumer, if you will. So we stand to benefit when we package our output in a way that borrows some winning ideas from consumer products. *by Cynthia Lesky*

...AND THIS IS JUST WHAT WE DO

Selective Dissemination of Information is one of the core functions of the BoG Library. Knowing our users and their needs help us to tailor the type of information sent to them.

As our key interest is to support the various operations of the Bank, we ask that although relevant articles are disseminated to most of our clientele, the Feedback/Suggestions forms could be completed at our Information Desk with areas of interest specified to enable us serve our most valued users better.



EASTER MESSAGE FROM THE LIBRARY STAFF

May the spirit of hope that Easter brings,
Help you find contentment in little things,
And restore your faith in the Lord above,
Who gave His life for the ones He loves.
A Very Happy Easter!

May the blessings of the Lord
Guide you, protect you, and be with you
On Easter & Always!

The Library's Team wishes to congratulate our boss, Mr.
George Adu-Sefa for being confirmed as Director for the CMS
Department. Best wishes Sir!



30 Minutes Team Building Exercise by:



BOMB DISPOSAL...

Goal:

To energise the team and help them focus on communication.

Tools:

A jar (must have a rim at the top) filled with coloured water (the bomb)

Rope, ribbon or something to section off a square around the 'bomb'

String – used to lift the bomb out of the area

Instructions:

The group is not allowed to come within 3-4 meters of the object (=bomb). A safety ribbon is used to cordon off the area which is not allowed to be entered. The participants task is to 'defuse' the bomb.

They do this by lifting the bomb out of the area using nothing but the string provided and transporting it 10 metres without touching the ground and laying it down in a target area (defined by the trainer).

Uses:

This is great for re-energising a group and is also fantastic for communication, co-ordination and teamwork.

To add a twist, you can ask participants to provide their opinion on how long the task will take and provide a prize to the closest guess.



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PUBLICATION & RECORDS OFFICE– CORPORATE MANAGEMENT & SERVICES DEPARTMENT HAS THREE UNITS:

- Library & Documentation Unit
- Corporate Records Management & Archives Unit
- Printing & Publications Unit

The Library is charged with the responsibility of identifying, acquiring, disseminating and storing literature sources in the relevant subject areas of banking, finance, economics , legal etc. to support the decision making processes of Management. And training needs of staff. We run a current awareness services as well as selective dissemination of information on relevant topics to Management and staff.

Watch out for E-Books, Databases and More Current Awareness Services!!!

INFORMATION LITERACY:

*Finding the right information and
knowing how to use it.*